What is claimed is:

1. A platform-independent method for managing exceptions in at least one communications network having a plurality of nodes interconnected with communication lines, comprising:

remotely accessing at least one communications network having a plurality of nodes interconnected with communication lines;

remotely storing exception data;

remotely prioritizing said exception data;

remotely monitoring said exception data;

remotely transmitting a corrective response to a destination node, wherein said corrective response is identified by a destination node command; and

remotely monitoring said destination node command associated with said destination node to determine a status of said corrective response.

2. The method of claim 1, further comprising:

remotely constructing an exceptions commands log;

remotely administering said exceptions command log; and

remotely printing said exceptions command log.

3. The method of claim 1, further comprising:

remotely constructing a report, wherein said report is a trouble ticket associated with said exception data.

4. The method of claim 3, wherein said trouble ticket further comprises said destination node command associated with said exception data.

5. The method of claim 4, further comprising:

remotely storing said trouble ticket;

remotely administering said trouble ticket; and

remotely printing said trouble ticket.

6. The method of claim 1, further comprising:

remotely administering said exception data; and

remotely administering destination node command data.

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7. The method of claim 1, wherein said exception data further comprises identification of at least one destination node categorized by at least one of the following parameters for said destination node:

node filtering;

device filtering;

message filtering; and

audible alert filtering.

8. The method of claim 1, wherein said nodes further comprise a plurality of delivery system nodes.

9. The method of claim 1, wherein said nodes further comprise a plurality of secondary system nodes.

10. The method of claim 1, wherein said nodes are automated teller machines.

11. The method of claim 1, wherein said nodes are bank servers.

12. The method of claim 1, wherein said nodes are communication servers.

13. The method of claim 1, wherein said nodes are financial servers.

14. The method of claim 1, wherein said communications network is a financial institution's communications network.

15. The method of claim 1, further comprising:

remotely providing a help mechanism to a user.

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16. A platform-independent system for managing exceptions in at least one communications network having a plurality of nodes interconnected with communication lines, comprising:

means for remotely accessing at least one communications network having a plurality of nodes interconnected with communication lines;

means for remotely storing exception data;

means for remotely prioritizing said exception data;

means for remotely monitoring said exception data;

means for remotely transmitting a corrective response to a destination node, wherein said corrective response is identified by a destination node command; and

means for remotely monitoring said destination node command associated with said destination node to determine a status of said corrective response.

17. The system of claim 16, further comprising:

means for remotely constructing an exceptions commands log;

means for remotely administering said exceptions command log; and

means for remotely printing said exceptions command log.

18. The system of claim 16, further comprising:

means for remotely constructing a report, wherein said report is a trouble

ticket associated with said exception data.

19. The system of claim 18, wherein said trouble ticket further comprises said destination node command associated with said exception data.

20. The system of claim 19, further comprising:

means for remotely storing said trouble ticket;

means for remotely administering said trouble ticket; and

means for remotely printing said trouble ticket.

21. The system of claim 16, further comprising:

means for remotely administering said exception data; and

means for remotely administering destination node command data.

22. The system of claim 16, wherein said exception data further comprises identification of at least one destination node categorized by at least one of the following parameters for said destination node:

node filtering;

device filtering;

message filtering; and

audible alert filtering.

23. The system of claim 16, wherein said nodes further comprise a plurality of delivery system nodes.

24. The system of claim 16, wherein said nodes further comprise a plurality of secondary system nodes.

25. The system of claim 16, wherein said nodes are automated teller machines.

26. The system of claim 16, wherein said nodes are bank servers.

27. The system of claim 16, wherein said nodes are communication servers.

28. The system of claim 16, wherein said nodes are financial servers.

29. The system of claim 16, wherein said communications network is a financial institution's communications network.

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30. The system of claim 16, further comprising:

means for remotely providing a help mechanism to a user.

31. A method for detecting, isolating, categorizing, and resolving exceptions within network nodes, comprising:

displaying a user module for viewing, selecting, inputting, and transmitting a request from a user to a network exception-based system management system;

accepting said request upon submission by said user;

transmitting exception data associated with a destination node from said request to said exception-based system management system;

translating said exception data into a corrective action work request;

processing said corrective action work request;

storing results from said corrective action work request; and

sending said results to be displayed by said user interface.

32. The method of claim 31, further comprising:

administering said exception data associated with said destination node; and

managing said exception data associated with said destination node.

33. The method of claim 31, further comprising:

administering said results associated with said destination node; and

managing said results associated with said destination node.

34. The method of claim 31, wherein said corrective action work request comprises an on-line request to monitor at least one of said destination nodes in real-time.

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35. The method of claim 31, wherein said corrective action work request further comprises a destination node command to initiate a corrective response to at least one of said destination nodes in real-time.

36. The method of claim 31 wherein said user interface comprises at least one of the following user modules selected from a group of user modules comprising:

a login module;

an administration module;

a branch module;

a detail module;

an exception module;

a command module;

a ticket module;

a ticket browser module; and

a status module.

37. The method of claim 31, wherein said destination nodes further comprise a plurality of delivery system nodes.

38. The method of claim 31, wherein said destination nodes further comprise a

plurality of secondary system nodes.

39. The method of claim 31, wherein said network nodes comprise a financial institution's network nodes.

40. The method of claim 31, wherein said destination nodes are automated teller machines.

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41. The method of claim 31, wherein said destination nodes are bank servers.

42. The method of claim 31, wherein said destination nodes are communication servers.

43. The method of claim 31, wherein said destination nodes are financial servers.

44. The method of claim 31, further comprising:

means for remotely providing a help mechanism to a user.

45. A system for detecting, isolating, categorizing, and resolving exceptions within network nodes, comprising:

means for displaying a user module for viewing, selecting, inputting, and transmitting a request from a user to a network exception-based system management system;

means for accepting said request upon submission by said user;

means for transmitting exception data associated with a destination node from said request to said exception-based system management system;

means for translating said exception data into a corrective action work request; means for processing said corrective action work request;

means for storing results from said corrective action work request; and

means for sending said results to be displayed by said user interface.

46. The system of claim 45, further comprising:

means for administering said exception data associated with said destination node; and

means for managing said exception data associated with said destination node.

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47. The system of claim 45, further comprising:

means for administering said results associated with said destination node; and

means for managing said results associated with said destination node.

48. The system of claim 45, wherein said corrective action work request comprises an on-line request to monitor at least one of said destination nodes in real-time.

49. The system of claim 45, wherein said corrective action work request further comprises a destination node command to initiate a corrective response to at least one of said destination nodes in real-time.

50. The system of claim 45 wherein said user interface comprises at least one of the following user modules selected from a group of user modules comprising:

a login module;

an administration module;

a branch module;

a detail module;

an exception module;

a command module;

a ticket module;

a ticket browser module; and

a status module.

51. The system of claim 45, wherein said destination nodes further comprise a plurality of delivery system nodes.

52. The system of claim 45, wherein said destination nodes further comprise a plurality of secondary system nodes.

53. The system of claim 45, wherein said network nodes comprise a financial institution's network nodes.

54. The system of claim 45, wherein said destination nodes are automated teller machines.

55. The system of claim 45, wherein said destination nodes are bank servers.

56. The system of claim 45, wherein said destination nodes are communication servers.

57. The system of claim 45, wherein said destination nodes are financial servers.

58. The system of claim 45, further comprising:

means for remotely providing a help mechanism to a user.

59. A platform-independent system for managing exceptions in at least one communications network having a plurality of nodes interconnected with communication lines, comprising:

a network exception-based system management system coupled to at least

one communications network having a plurality of nodes;

an applet that is sent with a web page to said network exception-based system management system; and

a plurality of client terminals, coupled to said applet via said communications network, for user interaction with said network exception-based system management system.

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60. The system of claim 59, wherein said communications network further comprises memory.

61. The system of claim 60, wherein said communications network further comprises at least one database stored in memory.

62. The system of claim 61, wherein said communications network further comprises at least one database processor capable of processing data contained in said database.

63. The system of claim 59, further comprising a request to said network exception-based system management system

64. The system of claim 63, wherein said request is communicated to said network exception-based system management system by said user interaction.

65. The system of claim 64, wherein said request further comprises a pre-formatted user module.

66. The system of claim 65, wherein said pre-formatted user module comprises at least one of the following user modules selected from a group of user modules comprising:

a login module;

an administration module;

a branch module;

a detail module;

an exception module;

a command module;

a ticket module;

a ticket browser module; and

a status module.

67. The system of claim 66, wherein said pre-formatted user module is communicated by said applet by said network exception-based system management system to one of a internet, an intranet or an extranet.

68. The system of claim 67, wherein said request further comprises an on-line request to monitor at least one of said nodes associated with an exception in real-time.

69. The system of claim 68, wherein said request further comprises a destination node command to initiate a corrective response to at least one of said nodes associated with an exception in real-time.

70. A platform-independent system for managing exceptions in at least one communications network having a plurality of nodes interconnected with communication lines, comprising:

a network exception-based system management system coupled to at least one communications network having a plurality of nodes;

an application that is downloaded from a web page to said network exception-based system management system; and

a plurality of client terminals, coupled to said application via said communications network, for user interaction with said network exception-based system management system.

71. The system of claim 70, wherein said communications network further comprises memory.

72. The system of claim 71, wherein said communications network further comprises at least one database stored in memory.

73. The system of claim 72, wherein said communications network further comprises at least one database processor capable of processing data contained in said database.

74. The system of claim 70, further comprising a request to said network exception-based system management system.

75. The system of claim 74, wherein said request is communicated to said network exception-based system management system by said user interaction.

76. The system of claim 75, wherein said request further comprises a pre-formatted user module.

77. The system of claim 76, wherein said pre-formatted user module comprises at least one of the following user modules selected from a group of user modules comprising:

a login module;

an administration module;

a branch module;

a detail module;

an exception module;

a command module;

a ticket module;

a ticket browser module; and

a status module.

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78. The system of claim 77, wherein said pre-formatted user module is communicated by said application by said network exception-based system management system to one of a internet, an intranet or an extranet.

79. The system of claim 78, wherein said request further comprises an on-line request to monitor at least one of said nodes associated with an exception in real-time.

80. The system of claim 79, wherein said request further comprises a destination node command to initiate a corrective response to at least one of said nodes associated with an exception in real-time.